

MANUAL ACTUALIZACIÓN COMMUNICATOR PC V5 A V6

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DESCARGA

Para proceder a actualizar el Communicator, primero debemos descargar la nueva versión de Communicator.

En el **siguiente enlace** encontraréis el programa a descargar, según nuestro sistema operativo. Tenemos disponibles las versiones de Windows, Linux y Mac.

https://www.tecsens.com/soporte-clientes/

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- Windows
- MacOS
- Linux

INSTALACIÓN

1. Antes de ejecutar la actualización debemos cerrar Communicator desde el icono de la barra de tareas.

Haremos clic en la flecha para ver los iconos. Sobre el icono de Communicator haremos clic derecho y seleccionaremos **Salir**.



2.En caso de tener abierto Microsoft Outlook también debemos cerrarlo.

3. Una vez se han cerrado los programas, ya podemos ejecutar el archivo descargado.

4.Al abrir el programa de instalación nos aparece una ventana informando de que ha encontrado una versión anterior. Hacemos clic en **Aceptar**.

Commun	icator	×
?	We detected that you have 32 bit application installed on C:Program Files (x86)/Communicator/communicator.exe, and we will delete this version. Shortcuts pointing to 32-bit application will not work anymore so remove those from taskbar, desktop etc After installing this 64-bit version please run it from the Start Menu and recreate the shortcuts you use.	
	Press OK to continue, or Cancel to abort installation.	
	Aceptar Cancela	-

5. Empieza el asistente de instalación. Debemos hacer clic en Next, aceptar los términos de licencia y Next en las siguientes ventanas hasta que empiece el progreso de instalación.

Communicator Setup			×	Communicator Setup			
Welcome Welcome to the instal		Communicator 6.7.4.		License Agreement Please read the following license agree	ment carefully.		
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	< Back	Bet >	Gancel		< Back.	Next >	Çano
Communicator Setup			×	Communicator Setup		4	
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The installer now has enoug The following settings will be install folder. C: Progra Shotout folder: Communis Please click Next to procee	gh information to install Co e used: m Ries'Communicator cator d with the installation.	nmunicator 6.7.4 on your	computer.	6 Instaling Res C.'Program Resi'Communicator/Ot	SenaiPort di		

6.Una vez finaliza el proceso nos aparece la siguiente ventana indicando que se ha instalado correctamente.

